

UNDERSTANDING YOUR GUARDIAN ALARM INVOICE



1 Customer Number 1234 **2** Invoice Date 12/01/2014 **3** Invoice Number 123456789

4 Location Jeffrey & Margaret Jones 1234 Main Street
Alarm Billing For: Monitoring & Services **5** Service Date 12/01/14 - 05/31/15 **6** Amount Billed \$221.22

Subtotal \$221.22
Tax \$0.00

7 Last Payment Date & Amt 06/12/14 - \$221.22 Late Fees \$0.00 Outstanding Amt \$0.00 Current Amt \$221.22 Due Upon Receipt \$221.22

CONTACT US TO: Change your address • Enroll in Automatic Payment

	24-7 Call Center: 1-800-782-9688		Send mail to Corporate HQ: GUARDIAN ALARM 20800 Southfield Rd. Southfield, MI 48075	8 	Pay online: www.GuardianAlarm.com
	Pay by Phone: 1-800-728-5439				Email: customerservice@guardianalarm.com

SEE BACK FOR IMPORTANT MESSAGES

9 Detach and Return Below Portion with Your Payment



Customer Number 1234
Invoice Number/Date 123456789 - 12/01/2014
Pay this Amount \$221.22
Amount Paid \$ _____

Check this box and fill out the form on the reverse side to:
1. Enroll in our Automatic Payment program; or
2. Change your address

ADDRESSEE

0026020024001259154249004---XTY970B1E0 11
Jeffrey & Margaret Jones
1234 Main Street
Kalamazoo MI 49004

MAKE PAYMENT AND REMIT TO

GUARDIAN ALARM
PO BOX 5003
SOUTHFIELD MI 48086-5003

000120000000422600164182290000022122049

12345678-000011-01-1-A-A



- 1** You'll need your "customer number" when contacting our customer service department. You'll also need your customer number to pay your bill online, sign up for electronic invoices or our automatic payment plan.
- 2** Please note that the "invoice date" is not the due date. Payment is due upon receipt.
- 3** You will need the "invoice number" when speaking with our customer service team about specific items on your invoice.
- 4** Under "location" you'll find the customer name, service address and service type.
- 5** "Service date" is the period that you are being billed for the services listed.
- 6** "Amount billed" is the amount due for that service period. It is not necessarily the amount "due upon receipt."
- 7** This line of the invoice includes your last payment date & the amount. You'll also find any late fees that were charged to your account, plus any "outstanding amount" owed.

The "current amount" listed here is the same as the "amount billed" above.

The "due upon receipt" amount is the "current amount" plus the "outstanding amount" and/or "late fees."
- 8** Visit guardianalarm.com to sign up for our automatic payment program. You can sign up to receive your bill electronically, which allows you to view your current balance and previous bills at anytime online. You can also make a one-time payment. These services are available at no additional cost to you.
- 9** When paying your bill, please detach the bottom portion of the invoice and return in the enclosed envelope with your payment.

★ On your first bill, or any time you make changes to your service, you'll see partial charges. Partial charges cover the time you added or changed a service until the last day of that service period. Because you're billed one month in advance, you'll also see the full charge for the new service period. For example, if you started your service on the 11th of the month and your service date is the 18th, there will be 7 additional days of monitoring on your bill.